

Hammond-Henry HOSPITAL *Here for you.*



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HHH Emergency Department Receives Summit Award

No one arrives in the emergency department happy to be there. It's a trip that is not planned or looked upon with any kind of anticipation. That's why it is important to the staff of Hammond-Henry's emergency department to treat its patients with prompt, special care. According to Press Ganey, the nation's largest surveyor of patient satisfaction, Hammond-Henry not only does its job very well, but very consistently. Press Ganey has awarded Hammond-Henry its Summit Award for ranking in the top 5 percent nationwide of all emergency departments for three straight years.

"The emergency department staff is committed to providing efficient, quality care to all the patients we see," according to Kurt Kruger, Hammond-Henry's emergency department manager. "The scores expressed by the Press Ganey survey reflect our commitment to the patients we serve. During the last three years we have implemented bedside registration and an electronic medical record. These two improvements have led to decreased waiting times and improved safety for our patients."

Laura Domino, vice president of patient care services is very proud of the emergency department service. Laura shares, "The ED staff and physicians richly deserve this recognition. This is an amazing achievement to deliver such high patient satisfaction consistently over this time span. The care and compassion our staff deliver everyday truly exemplifies the mission and vision of the organization."



Kurt Kruger, Emergency Dept. Manager; Brad Solberg, CEO; and Dr. Ann Kandis, Emergency Dept. Medical Director discuss the Press Ganey emergency department patient satisfaction scores.

SUMMIT AWARD

Top 5% Nationwide*

- ★ 2009 96 percentile
- ★ 2010 98 percentile
- ★ 2011 95 percentile

**Based on Press Ganey nationwide survey results.*

On our cover the HHH Award Winning Team is:

Left to right - Dr. Mullin, Angie Solie, Jenny Smith, Janette Arkland, Tim Appleton, Teresa Miller, Rhonda Misfeldt, Dr. Rabacal, Dawn Lewis, Dr. Van Kerrebroeck, Noreen White, Kurtis Kruger, Dr. Kandis, Dr. Satkuskas, Shiela Finley, and Denise Versluis.

Not pictured - Jill Clong, Jessica Haars, Carol Zimmerman, Dr. McCaw, Dr. Soria, Dr. Rudy, Dr. Snider, Dr. Jeffries, Dr. Prasad, Dr. Peterson, Dr. Kvelland, and Dr. Ford.



If I Could Fly . . .

Erik Bergren, the son of Anne and Arthur Bergren recently completed a school writing assignment in his third grade class at Northside Elementary. For the assignment, Erik was asked: "If you could fly, what would you fly over and why?" Erik wrote: "If I could fly I would fly over Hammond-Henry because they made me feel well!" and he also drew a picture of himself flying over the hospital.

Thanks to Erik for recognizing the care provided at Hammond-Henry!

Foundation Project Funds PICC

One of the goals of the HHH Foundation is to provide financial support when there are needs that will improve the quality of care provided to patients at Hammond-Henry Hospital. In 2010, the Foundation succeeded in reaching its year-end giving campaign goal of purchasing a peripherally inserted central catheter (PICC) system for the hospital at a cost of \$22,000.

Foundation manager Darcy Hepner is appreciative of the support from the community. "The Foundation is proud to support the hospital with the purchase of the PICC system. We are also very excited that the capital campaign has exceeded our goal by raising over \$2.3 million. We thank everyone who has participated in our growth as a part of the community and as a caring hospital."

With the acquisition of a Bard Sherlock PICC System, the process of inserting an IV line has become more efficient for nurses at Hammond-Henry. PICC lines (peripherally inserted central line catheters) are ordered by physicians for long-term IV antibiotic use, chemotherapy, and poor vein access. Additionally, PICC lines may be used for those patients who require liquid nutrition because of inadequate oral intake.

PICC lines have many advantages over traditional IV lines as they may remain in place for prolonged periods of time. A PICC line can remain in place for 30 days or longer, whereas a traditional IV line can only remain in place for 96 hours. This prolonged period of use can allow patients to continue IV therapy at home if needed, and can prevent frequent needle sticks for patients. The use of a PICC line begins with a chest x-ray that indicates the proper position for insertion. Ultrasound-guided insertion equipment then enables a clinician to visualize the vein on an ultrasound screen to ensure proper placement of the line. Additionally, the system then uses a sensor to detect the position of the line and to confirm the proper position.

Currently, there are two Hammond-Henry R.N.'s who are certified for PICC line placement. According to Home Health manager Julie Bauman, R.N., the system is a welcome addition to the services provided at Hammond-Henry. "We have seen tremendous growth in the use of PICC lines at our hospital and have been averaging 2 – 3 uses per week."



Judy Deutsch, Jim Unrath,
Joe Mickley, & Darcy Hepner –
representative of the
Foundation Annual Support Committee

Lovelight Tree

The coming of the Christmas season brings an opportunity for people to honor friends and family members while supporting the Hammond-Henry Hospital Auxiliary. The Lovelight Tree Project is a unique way to honor or remember special people who have helped to "light" up a life with "love". Those who contribute \$20 or more will receive a porcelain ornament designed by local artist Sharon Michaelson.

The money raised from the 2011 Lovelight Tree will be used to purchase a Hoyer lift to aid hospital staff in lifting patients from a bed to a wheelchair or for other types of transport.



Yes! I would like to make a contribution and be recognized in the following ways:

Contributions up to \$19 will receive an acknowledgement card;

Contributions of \$20 to \$99 will receive a card and ornament;

Contributions of \$100 and above will receive a card, an ornament, and a special light in the Lovelight Tree's red heart.

All donor names and the names of those honored/remembered will be listed in the Lovelight Tree display in the hospital's front lobby from December 1 to January 6.

Contribution from _____ Phone _____

Street _____ City _____ State _____ Zip Code _____

Enclosed is a \$ _____ donation for the Hammond-Henry Hospital Auxiliary Lovelight Tree.

This gift is: In Honor of _____ In Memory of _____

Make checks payable to Hammond-Henry Hospital Auxiliary and mail to: Hammond-Henry Hospital Auxiliary, 600 North College Ave., Geneseo, IL 61254

Building Project Update

Progress continues on Hammond-Henry's Designed to be Patient Kind project. Earlier this summer, patients and residents transitioned to the new Long Term Care Living Center. Shortly thereafter, therapy and rehabilitation services began seeing patients in their new setting as well. Even with two open house celebrations completed, construction and demolition continues.

"We're roughly 70 percent through the project right now," according to HHH CEO Brad Solberg. "Our third operating room will be ready shortly, and our office building will follow soon." The 1963 building, which was home to skilled and extended care for 48 years, is transforming into office space for doctors and others. The Quad City Kidney Center will occupy the south end of the first floor, while Dr. Lang and Dr. Bobba will relocate to the north end. Audiology Associates will also settle into that space. Dr. Atwell will relocate to the second floor, along with the sleep disorders center, and administrative support services.

The third operating room will feature the latest in technology with 40 percent more space than in the first two operating rooms which were constructed in 2002. "It's going to be very nice for our surgeons, our staff and more importantly, for the care of our patients," said Robin VanMeenen, HHH surgery manager.

Demolition is underway in parts of the 1953 and 1901 buildings. 20,000 square feet will be demolished this month, making way for the new health information management department, a new kitchen and the new dining room. Construction in this area is scheduled for completion next summer.

Meanwhile the previous physical therapy gym is undergoing a transformation as well. It will become home to cardiac and respiratory diagnostic services. Part of the area will be dedicated to women's health services. "It really turns that part of the hospital into a one-stop diagnostic center," according to Bruce Mace, director of imaging and physician services. "It will be convenient for patients and will free up space in our specialty clinic."

The final piece of the project is the renovation of the front entrance. The gift shop will move to the new east entrance, and the new registration area will be more private and convenient for patients.

The entire project is slated for completion in the fall of 2012.



Watch our website for updates.
www.hammondhenry.com

New MRI Drops into HHH

Prior to August 2011, if a patient needed an MRI, he or she would need to leave Hammond-Henry for the scan. This would not require a trip to the Quad Cities, but it would require a trip outside the hospital building for a short walk to a semi-tractor trailer which housed the MRI. “Before, we had our MRI in a semi-trailer in back,” explained Bruce Mace, director of imaging services for the hospital. “Patients had to go through the rain, cold and snow to get to the trailer. There was just a stigma about having to go ‘out back to a trailer’ for an MRI.”

When the hospital purchased a new Toshiba 1.5 Tesla MRI, a new building was completed to house the new machine and to eliminate the need for patients to travel outside in the elements to the MRI. The new building improves the overall comfort for patients, but most importantly, the new MRI is an improvement as well.

Dr. Nathan Durick who serves as Hammond-Henry’s medical director of radiology services agreed. “It’s an excellent machine.” The MRI’s inner diameter is 71 centimeters, versus the old machine’s 55 centimeters. The larger bore “accommodates larger patients and makes patients more comfortable,” explained Dr. Durick. In addition Durick added, “The depth patients have to go into the machine (for a scan) also isn’t as deep. All of that helps patients feel less claustrophobic during a scan.”

When the new MRI arrived in Geneseo from Atlanta, it was crane lifted into the new, modular building that had arrived at Hammond-Henry three weeks earlier. Toshiba clinicians then spent several weeks training Hammond-Henry staff members to use the new MRI. “The image quality of the new MRI is far superior to what we had before,” said Mace. He added that patients appreciate the convenience and comfort of the new building and MRI, especially since they no longer have to “leave” Hammond-Henry to access this important service.



EASY TIPS FOR HEALTHY HOLIDAY EATING

Holiday is the time for friends, family and lots of food. If you’re concerned about gaining extra pounds over the holidays, follow these tips for healthy holiday eating:

- Use a smaller plate; this will encourage proper portion sizes.
- Fill your plate first with vegetables, fruits and salad before diving into the entrees and desserts.
- Eat slowly and savor every bite.
- Before you go back for a second serving, wait 10 minutes to see if you really are still hungry.
- Get some physical activity after dinner, like a game of basketball or football or simply taking a walk.

Information provided by American Dietetic Association.

Hammond-Henry Hospital Calendar of Events

Auxiliary

Fundraisers

Hammond-Henry Auxiliary hosts several events and fundraisers throughout the year, including costume jewelry sales, purse sales and book sales. Next year a new fundraiser will be a candy sale with Lagomarcino's.

Upcoming events will be posted on the hospital's website calendar at www.hammondhenry.com.

Foundation

Women's Health Series

The Women's Health Series, sponsored by the Hammond-Henry Hospital Foundation, meets monthly at The Cellar in Geneseo from noon to 1:00 p.m. The cost of the lunch is \$8 and is payable at the door. Upcoming programs and speakers include:

January 26	High-Tech Dentistry
February 23	Diabetes/Nutrition
March 22	Arthritis, Polymyalgia & Fibromyalgia
April 26	Sinus Problems
May 24	Genetics and How It Affects Your Health
June 28	Menopause – Before, During, and After

Estate Planning Seminar

An estate planning seminar will be held Friday, February 3, 2012, 12:00 noon at Sweet Peas and includes a complimentary lunch.

The purpose of this seminar is to provide free educational and support services with your estate design to help prepare you for your visit with your local estate planning attorney.

For information and/or to register for any Foundation events, please call 944-9112 or email hfhfound@hammondhenry.com.

Smoking Cessation Class

Hammond-Henry will team with the Henry/Stark County Health Department to offer this class. This 7-week course will meet on Tuesdays from January 3 through February 14. This class will also meet on Thursday, January 26. The sessions will be held at First Lutheran Church in Geneseo and will begin at 7:00 p.m. Registration fee is \$25. This program can also be offered to local companies for a nominal fee. Contact Gary Bennett at 944-9133 to register or for more information.

Educational Courses

Educational courses are available for businesses, groups or individuals for a nominal fee. Available American Heart Association guideline courses include:

- ACLS (Advanced Cardiac Life Support)
- CPR with AED (Automated External Defibrillator)
- First Aid (adult or pediatric)
- PALS (Pediatric Advanced Life Support)

Contact Gary Bennett at 944-9133 for more information.

Check out "Quality Care Close to Home" on our website. Go to www.hammondhenry.com, click on "Patient Info" and then "Quality Care Video".

Childbirth & Sibling Care Classes

Childbirth - Saturdays, February 4; April 28; June 2

Sibling - Saturdays, February 25; April 28; June 30

For more information, call the Women's Health/Birthing Center at 944-9165.

Fitness & Wellness

Jingle Bell Run 5K

Hammond-Henry will be a co-sponsor for the first ever Jingle Bell Run. The run will be held as part of Christmas Walk and will begin at noon on Saturday, December 10.

Register online at getmeregistered.com.

Screenings

Free Screenings and Consultation for Urinary Incontinence

Tuesday, January 10, 10:00 a.m. to noon

Tuesday, February 21, 2:00 to 4:00 p.m.

Call 944-9150 to make an appointment.

Free Fall Risk Screening for Balance Impairments

Thursday, January 12, 10:00 a.m. to noon

Thursday, February 23, 2:00 to 4:00 p.m.

Call 944-9150 to make an appointment.

Chemistry Profile, Lipid and PSA screening

A date for these screenings will be scheduled for February.

More information will be provided on our website and in the *Advertiser*.

Free Health Presentations

Hammond-Henry offers free health presentations to area groups and organizations. Topics include:

- Backpack Awareness
- Cardiovascular Disease
- Diabetes
- Heart Failure
- Peripheral Vascular Disease
- Skin Cancer Awareness
- Stroke Awareness
- Other health topics upon request

To schedule a presentation, call 944-9133.

Support Groups

Hammond-Henry offers the following support groups:

- Alzheimer's
- Stroke
- Caregivers
- Diabetic (off campus call 944-9133)
- Living with Loss
- Healing Hearts

For more information about support groups, call 944-9102.

Retirees Honored

Congratulations to recent Hammond-Henry Hospital retirees:

Linda Franks – 21 years

Carol Noard – 31 years

Janice Andersen – 17 years

Betty Ericson – 21 years

Hammond-Henry Hospital Physicians and Specialty Physicians

Family Medicine



Maxhn McCaw
D.O.
(309) 526-3111



Randall Mullin
M.D.
(309) 944-5342



Amber Peterson
M.D.
(309) 944-5342



Ranilo Rabacal
M.D.
(309) 944-5342



Even Kvelland
M.D.
(309) 944-5342



Lekha Prasad
M.D.
(309) 944-5342



Ann Kandis
M.D.
(309) 944-5650

Int. Med./Gen. Practice

Emergency Med.

Family Medicine/OB

Internal Med./Pediatrics

OB/GYN



Kevin Jeffries
M.D.
(309) 932-3101



Paul Rudy
M.D.
(309) 944-5342



Remigijus Satkauskas
M.D.
(309) 853-3677



Crystal Snider
M.D.
(309) 853-3677



Loren Soria
M.D.
(309) 944-5342



Drew Van Kerrebroeck
M.D.
(309) 944-5342



David Lang
M.D.*
(309) 944-1275

General Surgery

Podiatry

Orthopedics

Cardiology

Urgent Care



Calvin Atwell
M.D.
(309) 944-1595



Yogin Parikh
M.D.
(309) 944-6021



David Nelson
D.P.M.
(309) 944-5546



Thomas Rizzo
D.P.M.
(309) 944-5546



Mark Stewart
M.D.
(309) 762-3621



Kumar Bobba
M.D.*
(309) 944-0165



Donald Ford
M.D.
(309) 949-2999

Specialty Physicians



A. Pothula, M.D.
Cardiovascular
1-800-382-0707



S. Puri, M.D.
Cardiovascular
1-800-382-0707



K. VanWhy, M.D.
Cardiovascular
1-800-382-0707



W. Witcik, M.D.
Cardiovascular
1-800-382-0707



B. Gowda, M.D.
Gastroenterology
(309) 794-9220



M. Cullen, M.D.
Neurology
(309) 797-6611



A. Mahadevia, M.D.
Pulmonology
(309) 944-9290



M. Minitier, M.D.
Rheumatology
(309) 944-9150

Not Pictured

T. Hartman, Au.D.
Audiology
(309) 944-9121

V.R. Alla, M.D.
R. Alla, M.D.
Nephrology
(309) 762-5570

B. Konda, M.D.
Oncology
(309) 792-6770

B. Engebrecht, M.D.
Urology
(309) 779-4900

J. Klosak, M.D.
Thoracic/Vascular
(309) 764-9162

R. Phinney, M.D.
Ophthalmology
(309) 944-8888

W. Rosen, M.D.
Urology
(800) 456-0407

Unless noted with an asterisk (), all physicians are independent, non-employed contractors with privileges to admit patients at Hammond-Henry Hospital.*

HHH Physicians Extend Their Practices

As a smaller hospital, Hammond-Henry welcomes numerous physicians from the Quad Cities and other larger cities to provide specialty services. But, there are also physicians from Hammond-Henry who provide their services outside of Geneseo.

For a number of years, Dr. Thomas Rizzo and Dr. David Nelson have also provided podiatric care in Kewanee. Dr. Calvin Atwell also sees patients and performs surgery at Genesis and Trinity hospitals in the Quad Cities. Dr. David Lang and Dr. Kumar Bobba, physicians based from Hammond-Henry, have recently begun to provide specialty medical care at locations outside the hospital as well.

Dr. Lang, who specializes in obstetrics and gynecology, joined the medical staff in August. Dr. Lang completed his medical school training at the University of Illinois College of Medicine in Peoria. He completed his residency in obstetrics and gynecology in Peoria at Methodist Hospital and OSF St. Francis. In addition to his experience in normal and high-risk obstetrics, Dr. Lang has experience in open and minimally invasive approaches for routine and complex gynecological procedures. Dr. Lang sees patients at Hammond-Henry and he is also available on Wednesdays at the Colona Clinic. To schedule an appointment with Dr. Lang, please call 944-1275.

Dr. Bobba has been providing cardiac care at Hammond-Henry since August 2009. Dr. Bobba is trained and experienced in treating general heart disease and is trained in both coronary and peripheral interventions. He is board certified in cardiology and internal medicine.

In addition to his office hours at Hammond-Henry, Dr. Bobba now sees patients in Kewanee and the Quad Cities. To schedule an appointment with Dr. Bobba, please call 944-0165.



David Lang, M.D.



Kumar Bobba, M.D.



600 North College Avenue
Geneseo, IL 61254
(309) 944-6431
www.hammondhenry.com

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