

# Volunteer Voice

February/March 2019

## Volunteer Training

A Volunteer Training will be held on **Tuesday, February 19, 1:30 p.m.** in the first floor conference room at HHH. Please call the volunteer office 944-9130 if you plan to attend.

This training is for all new volunteers. All current volunteers are required to attend a training once every two years and this session will meet that requirement.

Topics covered in the training include confidentiality, hospital safety codes, emergency procedures, infection control, wheelchair safety, and behavioral standards.

There will be a training especially for Gift Shop volunteers later in the spring.

## Volunteer Opportunities

**Assist with activities** for long term care residents.

For example:

- Play Bingo or cards or dominos with residents
- File and paint fingernails for residents
- Serve coffee and cookies to residents during musical programs or other special entertainment.
- Bring in or talk about your favorite hobby or collection
- Read to a resident with limited vision
- Push a resident in a wheelchair to the Gift Shop

Assist patients/visitors getting from the parking lot to the front door by **driving the shuttle** (golf cart) 1-2 mornings or afternoons/month.

**Information Desk:** Greet patients and walk with them or push a wheelchair to appointments; give directions to visitors.

**Out patient clinic volunteer:** See information in next column.



Volunteer, **Connie DeMaranville**, greets patients with a smile in the Cardio Vascular Medicine (CVM) clinic.

Volunteers assist in outpatient clinics to greet and check-in patients, copy insurance cards and collect necessary forms.

## Save the Date!

The HHH Auxiliary Annual Meeting will be held on Tuesday, April 2, 2019. More details available in the next Volunteer Voice.

Julie West, Volunteer/Auxiliary Manager  
Phone: 309/944-9130  
volunteer@hammondhenry.com

# Visiting the Pacific Northwest promises to be a wonderful adventure !!!

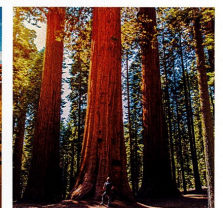
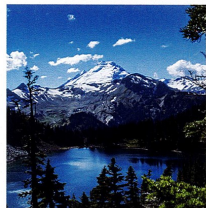
(If you've never been there, you're missing out! If you have been there you want to go back.)

Join Hammond-Henry Hospital Auxiliary members and friends on a "fun" raiser trip to the Pacific Northwest on September 15-22, 2019.

Highlights of the trip include: Seattle, Mount St Helen's, Portland, Columbia River Gorge, and the Bonneville Dam, Newport, Bandon State Natural Area, Redwood National Park, Eureka, Avenue of the Giants, and your choice of a San Francisco Bay cruise or a city tour of San Francisco.

You will see the Willamette Valley—the "promised land" for those pioneers who traveled the Oregon Trail, as well as seaside views along some of the country's most beautiful coastline and the *Avenue of the Giants* showcasing immense towering redwoods.

*Come join us!*



Undecided?? Come to a **special presentation** to learn about the trip on **Tuesday, February 12, 1:00 p.m.** in the first floor conference room at HHH.

Details available in the hospital Gift Shop or by contacting Mary Anne Peterson at Best Travel 309.944.6113



## 2019 Auxiliary Sales and Events

- March Scrubs Sale (date TBA)
- April 2 Auxiliary Annual Meeting, 9:30 a.m.- 12:30 p.m.
- April 3 Lagomarcino's Candy Sale, 9 a.m.-4 p.m.
- May 4 Auxiliary Spring Plant/Flower Sale, 9 a.m.- 1 p.m.  
HHH East Parking Lot
- May 7 Jewelry Sale, 7:30 a.m.- 4:30 p.m.
- May 8-17 Auxiliary travel fundraiser to Ireland
- June 6 Auxiliary Ice Cream Social, 5:00 p.m. Geneseo City Park
- July Birdies for Charity
- September 15-22 Auxiliary travel fundraiser to Pacific Northwest
- October 1 Jewelry Sale, 7:30 a.m.- 4:30 p.m.
- November 22 Collective Goods Sale (formerly Books are Fun)

SUPPORT OUR AUXILIARY AND GET YOUR EASTER SHOPPING DONE AT THE SAME TIME.

**LAGOMARCINO'S CHOCOLATES & CANDIES**  
 WEDNESDAY, APRIL 3  
 9 A.M. - 4 P.M.  
 HAMMOND-HENRY HOSPITAL ~ NEAR THE EAST ENTRANCE

PROCEEDS GO TO THE AUXILIARY PLEDGE FOR HOSPITAL EQUIPMENT.



# 2019 Bi-Annual Health Screening



Provided by  
**Hammond-Henry Hospital**  
Enter through Hospital Main Entrance  
600 N. College Ave., Geneseo

Tuesday, March 12 & Thursday, March 14  
6:30 - 8 a.m.

## General Health Screening for everyone

- Lipid Profile and Glucose (5 Tests-lipids only) - \$15
- Chemical Profile (25 Tests-includes lipids) - \$30
- Lipid and Chemical Profiles Require Fasting  
(do not eat or drink after midnight)
- Blood Pressure Checks - FREE
- Colorectal Cancer Screening Kits - FREE



## Prostate Cancer Screening for men

- PSA Blood Test - \$25

Cash Only - No Medical or Insurance Cards Accepted

Screenings will also be offered in the Fall 2019.



Above, volunteer **Mike Minnaert** braves the cold and snow to assist patients and visitors at Hammond-Henry. This service is especially appreciated on the cold, snowy and icy weather days.

The shuttle service is provided by volunteers Monday through Friday, 9 a.m.-12 noon and 1-4 p.m. A few more volunteers are needed to cover some shifts. Contact Julie in the Volunteer office if you are interested (or to nominate a potential volunteer.)

## Message from Mark

By Mark Kuhn, HHH Chief Executive Officer  
and Rebecca Hutchinson, BSN, RN, CIC, Quality and Risk Manager

Hammond-Henry has always been committed to providing excellence in healthcare; it's in our mission statement. But when our hospital received ISO 9001 certification in late 2018, it was a reminder that we must also live our mission.

The International Organization for Standardization, or ISO, was founded in 1947 and much like Hammond-Henry, has been around for many years. During its first 60 years, it was primarily tailored to international military and manufacturing industries and called for consistent work processes with documentation on how to perform "standard" processes.

The current version, ISO 9001, is more generic and includes process improvement measures for many diverse sectors, including assisting hospitals and their medical staff deliver high quality, patient-centered healthcare. How does it accomplish this important task? Ultimately, the goal is to remove variation, so that critical work processes are done consistently and the "best ideas" aren't just held by one person or one department, but are engrained and followed organization-wide.

As part of our compliance and improvement efforts, we work hard to help staff create clear and consistent work processes to deliver exceptional patient care and to ensure that progress and improvement is deliberate and measured. ISO certification is also a sign to our community, insurers and regulatory agencies that we are actively committed to and pursuing quality healthcare, with discipline, consistency and transparency. The principles of ISO provide a wedge that keeps us always moving forward.

As **one of only thirty-four critical access hospitals (2%) in the nation** and one of fourteen of all hospitals in Illinois (2%) to receive this certification, we are proud to have the acknowledgment and validation, but mostly the satisfaction that we participate in a method to make excellence and safety an everyday objective.



## Dates to Remember

February 11	Packet Assembly, 1:00 p.m.	HHH 1st floor conference room
February 12	Preview presentation for travel fundraiser, 1 p.m. <i>Pacific Northwest &amp; California (Trip is September 15-22)</i>	HHH 1st floor conference room
February 19	Volunteer Training, 1:30 p.m.	HHH 1st floor conference room
February 28	Women's Health Program, 12 noon <i>"Day Trips"</i>	The Cellar, Geneseo
March 6	Men's Health Morning Series, 7:00 a.m. <i>"Changes in Men &amp; Women as We Age"</i>	HHH 1st floor conference room
March 11	Packet Assembly, 1:00 p.m.	HHH 1st floor conference room
March 12	Community Health Screening, 6:30-8:00 a.m.	HHH Main Entrance
March 14	Community Health Screening, 6:30-8:00 a.m.	HHH Main Entrance
March 28	Women's Health Program, 12 noon <i>"Memory Care"</i>	The Cellar, Geneseo

*"Often when you think you're at the end of something, you're at the beginning of something else."*  
Fred Rogers

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 Geneseo, IL 61254-1099



The Auxiliary is very grateful for the donations to the Lovelight Tree project. This year we collected \$5,885 in donations that will purchase a cytospin centrifuge for the HHH Lab. Thank you to our many donors in this effort!

Donations received include:

## 2018 Lovelight Heart Donors

(\$100 and above)

Connie DeMaranville	Kendall DeMaranville
Connie DeMaranville	Roy & Nina Maranville
Connie DeMaranville	Oscar & Mary Pletsch
Connie DeMaranville	Colleen Wassenhove
Connie DeMaranville	Larry & Liz VanLanduit
Denny & Lynn DeSplinter	Don Sturtewagen and Lawrence & Lorraine DeSplinter
Gary & Christine Erickson	In Honor of HHH Lab & X-ray Departments
Don Ford	In Honor of Maureen Ford
Sue Garlick	Family
Shirley Gillet	John Gillet and Robert Gillet
Carolyn & Chris Gillet	Robert & John Gillet, Robert & Moneta Ford & In Honor of Shirley Gillet
Elizabeth Gradert	Wilbur Gradert
Jeff & Karen Hutchinson	Jesse Ray Hutchinson
Bonnie & Larry Johnsen	Robin Reade
Michael & Jill Madden	Opal McMahan
Sharon Michaelsen	In Honor of my Grandchildren
Gary Niedt	Violet Niedt
Cheri Powell	Ken Powell and Tim Powell
Donna Ryan	Don & Dorothy Ryan
Bob & Jan Sellman	LaVerne Sellman and Norm & Ellinore Erickson
Eugene & Marilyn VandeVoorde	Emily VandeVoorde
Dick & Sharon Van Kerrebroeck	Clyde & Josephine Salzmann and Gilbert Van Kerrebroeck
Ronald & Marvel VanVooren	Jake & Dorothy VanVooren and Everett & Verneil Knowles
Curt Wigant	My Loved Ones
Dixie Wirth	Jack Wirth
Bill & Jane Wyffels	Our Loved Ones

More donors continued on the back.

## 2018 Lovelight Donors

Donor	In Memory of	Donor	In Memory of
Steve & Bonnie Adams	Elmer Temple	Patsy Hudgins	Rodney Hudgins, son
Chris & Dave Ahlstrand	Our parents	Gladys Hulting	Mauritz Hulting
Phil & Sarah Alexander	Lois Dougherty	Virginia Humbert	Pete, Gary, and Nancy Humbert
Phil & Sarah Alexander	Jim Moore	Carol Johnson	Joe Wright
Phil & Sarah Alexander	Barry Alexander	Klingler Family—Cynthia DeBruine	Emil, Margaret, Scott Klingler
Phil & Sarah Alexander	Marge Hornbrook	Robert & Barbara Kuhns	Our parents
Phil & Sarah Alexander	Marion Alexander	Julie & Ray Lake	Maisey & Albert Lake
Phil & Sarah Alexander	Marian Bruce	Mary L. Larson	Richard D. Larson
Julie, Kathy, John & Kelley and Families	H. Keith Follett and M. Jean Newman	Linda Lievens	Russell Brown and Robert & Betty Lievens
Kathy Martins Amy, Kari & Brandon	Daniel Martins	Marilyn Mason	My loved ones
Mark & Darla Anderson	Alice & Wilbur Hutchinson and Denny Hutchinson	Ed & Diane Mayhew	Our parents
Mark & Darla Anderson	Glen Anderson and Linda Rehn	Patti McNaught, Meredith, Robin & family	Richard McNaught
Mark & Darla Anderson	Ilse Boehle	Mary & Roger Miller	Parents
Maurice & Julie Atwell	Rachel & Francis VanMeenen, Duzie & Betty Atwell and Jean Atwell	Deloris Miller	Doyle Miller
Maurice & Julie Atwell	Brenda VanMeenen	Vera Minati	Loved ones
Jim & Shelly Bartoluzzi	John VanHyfte	Veronica Minnaert	Lanny Minnaert
Craig & Peggy Betcher	Bernadine Betcher	Sidney Mortonson	John Mortonson
Vic & Sharon Bianchetta	Elaine Dengler and Caesar, Jacob & Aiden Bianchetta	Susan Mucke & Judith Stenzel	Royce Stenzel, our Dad
Vic & Sharon Bianchetta	Elizabeth Bianchetta	Richard C. Nowers	Helen Nowers
Pat & Gene Bolda	Patti Kastor	Madaline L. Nutt	Irvin E. Nutt
Steve & Mary Bostwick	George Bostwick	Tony & Mary Ellen Olivera	Douglas Paul Oliveira
Doug & Connie Brock	John Brock	Mary Anne Peterson	Missy Peterson
Jack & Bev Carius	Carius and Strosahl families	Bob & Jo Reade	Jim Wachtel
Connie Chrisop	Donna Bensenberg	Bob & Jo Reade	Donald Stocks
Janet Corsaro	Clyde & Katheryn Stafford	Bob & Jo Reade	Bernadette Meade
Norma Day	Harold Day and Rev. Harold & Irene Dagley	Jim & Gayle Rein	Barb and Marge
Jerry & Judy Deutsch	Gayle	Dolores Riekena	Don Riekena
Carol & Denny Diericx	John VanHyfte	Julie & Larry Riney	Busenbark and Riney family members
Carol Diericx, Tara Clark & Ty Noard	Keith Noard	Rex & Sandy Rogers	Albert & Margery Hudders
Jerold & Vivian Downing	Kevin Casteel	Linda Roman	Lois & Bob Horberg and Dale Roman and In Honor of my family
Michael & Janice Durick	Our loving parents	Donna Ryan	Don & Dorothy Ryan
Bill & Marcia Fleming	Wayne & Ruth Palmgren and Henry & Effie Fleming	Barb & John Schang	Loved ones
Shirley & Joe Garrity	Earnest P. Gilliam	James Schneider	Karen Schneider
Sandra Glattly	Joe & Craig Glattly, and Charles & Irma Glattly	Barbara Schroeder	Wayne Dismer
Sandra Glattly	Louese and LeRoy Frick	Barbara Schroeder	In Honor of Holly Schroeder Sparkman
Joe & Mary Lou Goebert	In Honor of Emily, Eric, Hayley & Hannah	Ellen Scranton	Marvin Scranton
Eric & Sue Gray	Judith Wyffels Ahearn	Ellen Scranton	Garrity and Scranton families
Eric & Sue Gray	Anez E. Emmerson	Diane State	John State
Eric & Sue Gray	Audrey Deul	Sharon Stenzel	Royce Stenzel
Eric & Sue Gray	Lanny Minnaert	Gary & Mary Lou Stojek	Corinda Bristol
Eric & Sue Gray	Carolyn Thornton	Dave & Nancy Stover	Kline & Viola Stover and John Williams and In Honor of Fern Williams
Eric & Sue Gray	Yvonne Sammons	Gladys Swanson	Leroy Swanson and Mary Fuelling, R.N.
Eric & Sue Gray	Chuck Snyder	Deb Taylor	Bettie & Patrick Schaefer
Eric & Sue Gray	Bud Vandersnick	Deb Taylor	John & Mildred Taylor
Eric & Sue Gray	Don & Gerry Frew	Patty Turner	James L. Turner
Paul & Sheila Guse	Olly & Margaret Vandemore	Mary Ann Vandersnick	Don Vandersnick
Mary & Glen Gustafson	Jim Hamer	Laura VanLaningham	Lylah & Forrest Holstrom
Edley Hamer	"Chopper"	Janet Verplaetse	Alfred, Martha & Kathleen Verplaetse
Joy Hanna	Patients - Past & Present	Don Cherry VFW Auxiliary	Departed sisters
Hammond-Henry Hospital Lab	Florence Hendrickson	Dorothy Ward	Eddie and Russ Ward
Mary & Steve Hendrickson	Bill Herold	Neil Wehrspann & Julie Zwica	Diane Wehrspann
Elaine M. Herold	Keith Himmelman	Jim Weisser	All Weissers
Marcia Himmelman & family	Gary Hodgett	Bruce & Julie West	In Honor of Benjamin Allen and Evelyn West
Deborah Hodgett		Becky & Joe Wyffels	Mark Wyffels
		Gloria Yates	Yvonne Sammons
		Julie Zwica & Neil Wehrspann	Tom Zwica