

Volunteer Voice

September/October 2020

\$5 Jewelry Sale

Tuesday, October 6

7:30 a.m.-4:30 p.m.



Masquerade™
JEWELRY & ACCESSORIES



**FUNDRAISING
SALE**

Proceeds benefit & sponsored by Hammond-Henry Hospital Auxiliary

Tuesday, October 6th

7:30 am – 4:30 pm

Hammond-Henry Hospital

1st Floor Conference Room – Near East Entrance

Debit/Credit Cards & Payroll Deduction

Due to Covid-19 Cash will NOT be accepted for this event

The Auxiliary is pleased to host a \$5 Jewelry Sale—with a few changes in our procedures to help keep everyone safe. See the details outlined above. There will be a limited number of shoppers allowed in the conference room at one time.

Note: Please bring credit card or debit card only. HHH employees may use payroll deduction.

We hope to see you there!

Julie West, Volunteer/Auxiliary Manager

Phone: 309/944-9130

volunteer@hammondhenry.com

Sunshade Completed on LTC Gazebo

One of the 2020 Auxiliary pledge projects included providing a sunshade for the gazebo in Long Term Care.

Electrical work to install the remote-controlled sunshade was done by **Weisser & Sons**.



Above: Long Term Care (LTC) residents **Phyllis DeMay** and **Roberta VandeVoorde** enjoy a little time in the gazebo, accompanied by Activities staff, **Haley Bowles** and **Diane Fortune**. The sunshade pictured above was purchased and installed by the Auxiliary this year. It extends to allow more shade when residents gather outdoors on sunny afternoons.

Travel Fundraiser Postponed to 2021

Reflections of Italy



10 Days ~ 13 Meals: 8 Breakfasts, 1 Lunch, 4 Dinners



Special Travel Presentation
Thursday, Jan. 28 @ 1 p.m.

HHH Conference Room
600 N. College Ave.

Bring your passport.

Sign up at or before the presentation
and receive an additional \$50 per
person savings!

For more information or
to RSVP contact:

Mary Anne Peterson Best Travel (309) 944-6113  guided by travel



Above, **Dave Guldenzopf** and **Tammy Payne** are ready to go with the new cleaning equipment, provided by the Auxiliary. One of the auxiliary pledge projects this year has been to purchase new cleaning carts and vacuum sweepers for the Environmental Services staff.

HHH Gift Shop is Open



Volunteers are back to greet you in the HHH Gift Shop!!! Currently the Gift Shop is open from 10:00 a.m.-3:00 p.m. on Monday-Friday.

Volunteer **Gail Hutchinson**, left, shows off some of the fall merchandise. There are also many other new items for patient gifts and more.

Hammond-Henry Hospital has been awarded a 5-Star Rating for Patient Experience. The Centers for Medicare & Medicaid Services (CMS) star rating scores hospitals on a one-to-five-star scale based on the 10 publicly reported measures in the Hospital Consumer Assessment of Healthcare Providers and Systems (HCAHPS) survey, which assesses patient experiences collected from October 1, 2018 through September 30, 2019. The survey is administered to a random sample of adult patients across all types of medical conditions between 48 hours and six weeks post-discharge. Surveys are not restricted to Medicare beneficiaries. To receive a rating, hospitals must have received at least 100 completed HCAHPS surveys over a given four-quarter period and be eligible for public reporting of the measures. CMS publishes these star ratings on Hospital Compare at [medicare.gov/hospitalcompare](https://www.medicare.gov/hospitalcompare) to help patients when choosing a hospital. In addition, Hammond-Henry Hospitals Long Term Care Living Center (LTC) has been CMS 5-Star for the past eight (8) years.

Hammond-Henry Hospital Vice President of Patient Care, **Laura Domino**, comments, "Hammond-Henry Hospital is privileged to provide quality of care for our neighbors, family, friends, and community. This recognition is a remarkable achievement that the dedicated Hammond-Henry Staff are honored to offer every day."

All Thanks to You



Five-Star Quality Rated
by Centers for Medicare and Medicaid Services



The Centers for Medicare and Medicaid Services (CMS), based in Illinois, assigned a patient experience star rating to 3,478 nationally on July 31. Hammond-Henry Hospital was one of 266 hospitals that received five stars, the highest score a hospital can receive. The 266 represent 8% of all hospitals surveyed, with 12 of 266 CMS 5-Star hospitals based in Illinois.

"This recognition is a remarkable achievement for you, the dedicated Hammond-Henry Staff, for the exceptional service you offer every day!" Vice President of Patient Care, Laura Domino



Volunteers Returning to Service

Volunteers are invited to return to service only if they are comfortable doing so. Some areas where volunteers may currently assist include: greeting at CVM clinic, in-house courier, Gift Shop clerk, and checking temperatures and screening patients/visitors at HHH entrances.

Contact Julie West (309/944-9130) if you would be interested in volunteering for shifts in October. These will be scheduled if there are appropriate tasks. Safety is a priority and precautions will be followed. Everyone must wear a mask and keep at least 6 feet from others when possible. Hand gel and sanitizing wipes are provided at volunteer stations to wipe down any surfaces that are frequently touched.

Scrub Sale!

The Auxiliary proceeds from the recent scrubs sale totaled \$1584. The sale was held at the hospital and also at the HHH Medical Clinic—Kewanee location on August 18.

Thank you to the many employees who supported the sale. Auxiliary proceeds will go to help pay for Auxiliary pledge items.

“We don’t stop playing because we grow old; we grow old because we stop playing.”

G. B. Shaw

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