

Volunteer Voice

February 2022



Gift Shop Winter Wear Sale

25% off

Hats, gloves, scarves,
vests, wraps and shawls

There's still some winter weather ahead. Gift Shop volunteers above show some of the winter wear items that are now 25% off in the Gift Shop. On the left, **Connie Chrisop** shows a warm hat and gloves of the popular red and black buffalo plaid. **Carol Johnson** is wearing a gold winter wrap that feels oh so warm on a cool winter day or night. We want to make room for spring merchandise that will be in soon.

Gift Shop hours are 9:00 a.m. - 4:30 p.m., Monday - Friday

Also, the Gift Shop is hoping to feature some Lagomarcino's candy (including their famous chocolate Easter eggs filled with candies) a couple of weeks before Easter, so look for details about those special treats in the next Volunteer Voice.

Julie West, Volunteer/Auxiliary Manager

Phone: 309/944-9130

volunteer@hammondhenry.com

Volunteer Training

For all new volunteers - and those who have not attended training in the past 2 years:

Volunteer Training is planned for:

Tuesday, March 29, 2022, 9:00 a.m.

or

Thursday March 31, 2022 at 9:00 a.m.
in the 1st floor conference room.

The training is required for all new volunteers. Current volunteers must also attend training every two years to keep up with hospital updates.

Training topics include : volunteer requirements, confidentiality, safety codes, infection control, wheelchair safety, behavioral standards &

Please call the Volunteer office 309/944-9130 or email volunteer@hammondhenry.com if you plan to attend so enough materials can be prepared. (Also, I will know who to contact if there are changes to the schedule.)

Tuesday, May 3, 2022, 9:00 a.m. will be a volunteer training specifically for Gift Shop volunteers.

Volunteer Opportunities

- The **Gift Shop** has a couple of open shifts each month.
- There are openings at the **Information Desk**.
- Plans are underway to re-open the **Surgical Waiting room** in the near future.

Please contact Julie West in the volunteer office at 309/944-9130 if you can help.

Hammond-Henry Hospital Health Screenings

Community Health Screenings will not be held this spring. HHH hopes to make this service available again in the fall 2022.

The Colors of New England featuring Coastal Maine



Boston
Freedom Trail
Woodstock
Quechee Gorge
Stowe
Ben & Jerry's Ice Cream
Cold Hollow Cider Mill
Cruise Lake Winnepesaukee
Fresh Lobster Dinner
Kennebunkport

Another travel "fun" raiser for the Auxiliary will be September 26 - October 3, 2022 to New England and Coastal Maine. It will be a beautiful time of year to see that area.

There is an **informational meeting on Thursday, February 24, 2022, 2:00 p.m.** in the First Floor conference Room at HHH.



More information is available in the volunteer office or by contacting:

Mary Anne Peterson
@ Best Travel
309/944-6113





Sarah Alexander is putting some fresh flowers in the cooler located near the main entrance of HHH. Volunteers provide fresh flowers that can be purchased for patients or other special occasions.

Proceeds are used for the Auxiliary's pledge to purchase equipment for various departments.

Women's Health Programs in 2022

A few more changes to the Women's Health Programs for the spring of 2022:

Time change: The program presentation will be from 11:00 a.m. - 12:00 noon. Rather than providing lunch, you will be on your own for lunch. We are hoping to be able to resume offering lunch at a later time.

The program continues to be at the First Baptist Church, 15300 Ford Road, Geneseo.

Reservations are appreciated for handouts and room setup.

Upcoming programs:

February 24 - Cancelled—topic moved to March

March 24 - *Balance and Getting up if you Fall*

April 28 - *Staying Healthy and Early Prevention*

May 26 - *Emergency & Health Services in Henry County*

During the winter months, if school is cancelled because of weather, our program will also be cancelled.

Message from Mark

Mark Kuhn, HHH CEO, shared the following recognitions that Hammond-Henry Hospital has received recently.

HHH Long Term Care Living Center (LTC) has been recognized as a **Five-Star facility** by the Centers for Medicare & Medicaid Services (CMS). This marks a decade of being awarded this high honor. CMS compiles information from regular inspections and data from nearly 800 long-term care facilities in Illinois. Less than 10% of the facilities achieve five-star status each year.

Hammond-Henry was also recognized by Illinois Critical Access Hospital Network (ICAHN) for being in the **top 10% of all critical access hospitals in the country** for exceptional outpatient quality of care as well as being a high-achieving HCAHPS hospital. Hospital Consumer Assessment of Healthcare Providers and Systems (HCAHPS) is a survey developed to measure a patient's perception of their care.

Becker's Hospital Review also listed Hammond-Henry Hospital in their annual list of hospitals across the country that were rated five stars in patient experience by CMS. Data used was gathered July 2020 - March 2021.

An excellent experience requires collaboration from all our staff. We are committed to ensuring our patients have great experiences at our hospital and we are delighted that our patient surveys reflect this commitment.

Looking Ahead

February 24	Women's Health program, 11:00 a.m. Topic will be presented in March (Note time and lunch on your own after program)	Cancelled for February
February 24	Travel Informational Presentation, 2:00 p.m. <i>Colors of New England</i>	HHH 1st floor conference room
March 9 (new date)	Men's Health Series, 7:00 a.m. <i>"Robotic Joint Replacement"</i>	HHH 1st floor conference room
March 14	Packet Assembly, 1:00 p.m.	HHH 1st floor conference room
March 24	Women's Health Program, 11:00 a.m. (Note time change/ Lunch on your own after program) <i>"Balance: Getting Up if you Fall"</i>	First Baptist Church 15300 Ford Road, Geneseo
March 29	Volunteer Training, 9:00 a.m.	HHH 1st floor conference room
March 31	Volunteer Training, 9:00 a.m.	HHH 1st floor conference room
April 11	Packet Assembly, 1:00 p.m.	HHH 1st floor conference room

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