

Hammond-Henry Receives Embracing Quality Award – Two Years in a Row

Hammond-Henry Hospital was recently awarded Providigm's Embracing Quality Award for 2016 for customer satisfaction and in achievement of a deficiency-free survey. In 2016, only 298 nursing centers out of over 15,000 in the US and Ontario received awards, putting Hammond-Henry Hospital in a select group of high performing nursing centers. In Illinois 11 out of 1,200 nursing centers received this award for customer satisfaction and only three nursing facilities received this award for achievement of a deficiency-free survey.

Hammond-Henry's skilled care nursing received this award for customer satisfaction last year. Jeff Lingerfelt, CEO states "We are honored to once again be recognized by Providigm for this quality award. It is a direct reflection of the unwavering commitment of our staff to provide outstanding patient care with both skill and compassion to those we serve. We salute Dawn Bryner, long term care manager and her staff on this outstanding accomplishment."

As a high performer, a nursing center can be honored with Providigm's Embracing Quality Award in one or more of three categories; deficiency-free survey, prevention of hospital readmissions, and for superior levels of customer satisfaction. These facilities have achieved this honor and are recognized as the top performing nursing homes and centers in the United States and Canada.

Skilled nursing facilities were only eligible to win a 2016 Embracing Quality Award if they achieved standards for Quality Assurance and Performance Improvement (QAPI) as required by Providigm's Accreditation Standards for QAPI. These standards ensure that facilities are assessing quality against the full federal regulation at an ongoing rate, encompassing a substantial proportion of their residents, and correcting identified issues.

About Providigm, LLC

Providigm creates quality management and improvement solutions for health care. Through Providigm's web-based systems and comprehensive training, providers are able to improve the quality of care and life of their residents. Providigm's patented abaqis® Quality Management System is the nation's leading assessment and reporting system based on CMS's Quality Indicator Survey. With its recent expansion in QAPI, Hospital Readmissions, and Customer Satisfaction, abaqis goes far beyond.